RevITup™ Business Care Nonprofit Series

Worry-Free IT for Nonprofit Organizations

Fixed-Fee, Managed IT Services for Nonprofits

Program Highlights: The Launch Pad's technology team has been serving the needs of nonprofit and community service organizations since 1992. We offer a broad range of discounted, fixed-fee technology services designed to help nonprofit organizations meet their technology needs within their budget. We also offer a no-cost Technology Road-mapping Service and provide an updated Quarterly Technology Grant Review for nonprofits.

The Launch Pad's RevITup™ Business Care Nonprofit Managed IT Service Series provides a complete technology management solution for nonprofits including data protection and proactive monitoring of all key functions on the network, servers and workstations. It is designed to provide your organization with a fixed-cost solution, predictable investment and optimal productivity. Just as you are committed to those you serve in the community, our experienced IT specialists and managers are dedicated to making you successful over the long-term.

GreenBack™ Community Outreach Program

Through The Launch Pad's GreenBack™ Program, gently used PCs and other equipment are recycled back into the community and made available to nonprofit organizations throughout the Bay area. Nonprofit organizations can visit our website to submit their wish list through the Easy-to-GreenIT link. We distribute donated equipment on a first come, first serve basis after evaluating its viability and matching it to requests. Businesses disposing of equipment can opt to designate their donation to be recycled to the local nonprofit of choice or the next in need on our list.

> 66 Launch Pad has provided our organization with the flexibility and expertise to enable us to leverage new and more advanced technologies to grow our practice and improve efficiency. In addition, their Help Desk staff provided us with a cost-effective support structure with an "in-house" familiarity of our needs. Courtesy and professionalism were of great importance to us and The Launch Pad has delivered consistently. 99
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> *~ Information Technology Director*
> *FL Police Benevolence Association*

RevITup™ Business Care Nonprofit Series—Fixed-Fee IT for Your Organization

- **Return on Investment —** Increased focus on the organization, standardize technology and reduce costs

- **Mobility —** Assure remote access to email and client data.

- **100% Availability —** Insure availability of data and case management resources and client records

- **Business Continuity & Disaster Recovery —** Planning, testing, implementation and management.

- **Security—** Greater security and compliance as best security practices are implemented.

- **Help Desk and Network Support—** Unlimited access to technical resources.

- **Technology Planning & Decision Making —** Realize the full potential of technology best-practices applied to your nonprofit.

RevITup™

the launchpad
WE MANAGE THE TECHNOLOGY

Technology Grants Review – RevITup™ Business Care Nonprofit

(Visit launchpadonline.com/npgrants2010 to download the current review)

The Arcus Foundation
The goal of the Arcus LGBT Program is to advance social justice inclusive of sexual orientation, gender identity and race.
www.arcusfoundation.org

Cisco
Building wired nonprofits for empowered communities. We specialize in partnering with community organizations around the world who are working in one of our three funding areas: Critical Human Needs, Access to Education, and Economic Empowerment.
www.cisco.com/web/about/ac48/pgp_home.html

The Foundation Center
Extensive source of information on foundation and corporate giving, as well as other areas of interest to nonprofits.
www.thefoundationcenter.org

Public Welfare Foundation
The foundation supports groups that provide service to disadvantaged populations and those working for lasting improvement in meeting basic human needs. The foundation makes grants in the areas of community and economic development, criminal justice, disadvantaged elderly and youths, environment, health, human rights, population and technology assistance.
www.public welfare.org

Tech Soup
Technology information, discounted software for nonprofits
www.techsoup.org

RevITup™ Business Care Nonprofit Service Plan	Enterprise	Silver	Platinum
24x7x365 Proactive Remote Monitoring and Automatic Ticket Creation of Servers, Desktops and all Network Devices	●	●	●
Automated Problem Correction, Routine Preventative Maintenance and Patch Management	●	●	●
Asset Management and User Information Updating	●	●	●
Anti-virus & Anti Spyware Licenses – daily definition file updates	●	●	●
LiveConnect™ Unlimited Help Desk Access via Phone, Online Chat, and Remote Assistance. Remote Desktop and Server Access Licenses using LogMeIn	Billable	●	●
Desktop Hardware Warranty Parts & Labor /Unlimited Onsite Service	Not included	Not included	●
Unlimited Software Upgrades/Vendor Warranty/ Vendor/Software Liaison Services	Not included	Not included	●