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From: Ilene Rosoff [irosoff@launchpadonline.com]
Sent: Monday, May 12, 2003 9:44 AM
To: service@launchpadonline.com
Subject: Tech Note May 12, 2003 - Spam & Adware



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TechNotes - May 12 , 2003

A Reminder to everyone, please take full advantage of the new Techtools area of our websites (user name and password: "techtools" Here is the direct link: <http://www.launchpadonline.com/Service/TechTools/techtools.html> or just click on the "Techools" link in fine print at the very bottom of our home page. You'll find utilities, forms and our new troubleshooting knowledgebase which you can add to.

In this issue:

Tools for SPAM, Adware & Pop-ups

In this months customer E-Zine, we recommend three tools for combating SPAM, Adware & Pop-ups (see below). Please make it a point to download these tools and understand how they work. These should be added to your utilities CD. The only one not free is McAfee's SpamKiller. This can be downloaded at the customer site for \$39.95.

Often unexplained problems and background programs on customer's PCs can be traced to adware. In the past we have encountered some issues on systems after running programs such as Ad-Aware. SpyBot works more effectively and so far in my testing does not seem to cause secondary problems on the PCs.

Here are the programs and links below.

Kill the POP-Up with [POP-UP Stopper](#)

The best tool we've found for eliminating POP-UPs is [POP-Up Stopper](#). A free edition is available at http://www.popupstopper.com/product_psfree.html This program is easy to install and allows to eliminate all POP-UPs or on a per site basis.

Eliminate SPAM with [McAfee's SpamKiller](#)

There isn't a free version of this one but we've still found this one of the most effective and easiest to set up tools for managing SPAM. While there is no way to get rid of all SPAM. This program uses a variety of filters to block or a least quarantine potential SPAM Available from McAfee for 39.95. <http://www.mcafee.com/myapps/msk/default.asp>

Combat Adware with [SpyBot Search and Destroy](#)

The only program we've found to successfully remove every spyware program we tested it with. The best part is it is free! Download a copy from <http://www.spybot.safer-networking.de/>