live Support™



Top 8 Reasons

Why Your Business Should Subscribe to $RevITup^{TM}$ Worry-free IT

Stop Rewarding Your IT Provider When Systems Go Down

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Variable Cost: RevITup Business Care Solutions grow with your company. In time of growth, additional staff can be added with ease and in the times of reduction, users can be reduced within minutes. To aid in budget projections, you are only billed on a monthly basis for this line item expense.

Tiered Support Costs: The RevITup Business Care team has full-time Help Desk Support Staff and Systems Engineers to assist with network issues should they arise. Emergency afterhours support is always available, anytime day or night. Optional levels of engineering expertise are available for activities ranging from onsite trainings to new IT project development.

No Hardware or Software Costs:

With the RevITup Business Care solutions, you will have the latest in hardware and software technology at your fingertips without costly capital expenses and constant upgrades. Maintenance and management of onsite servers would be The Launch Pad's responsibility- no longer a financial burden for you.



Reduction in Overhead Staff: Your

current IT staff or even non-IT staff spends a high percentage of time performing day-to-day tasks such patching, security updates, troubleshooting with the end-user and calling vendors. Using the RevITup Business Care managed IT solution, your staff can focus on more important projects while we manage the network and all of your workstations including day to day user requests. Data Back-Up and Anti-Virus: The

number one point of IT system failure is data backups. With the RevITup Business Care, you will have a daily review of the nightly back-up operations and results. Anti-virus and security patch management on workstations and servers is automatically deployed and monitored 24x7.

Proactive Monitoring: Proactive

monitoring is put in place to reduce downtime and increase productivity. Detailed workstation and server information is constantly monitored and collected and problems are fixed as they occur. This proactive approach eliminates downtime and technician wait time.

Transparency through the Client

Portal: The Launch Pad team values your partnership and offers complete visibility into the service relationship. You will have access to your client portal allowing you to report and track service tickets, refer to your customized Knowledgebase, view your invoices and review service report trends.

Value Added Proposition: Managing technology systems is a critical business process. By effectively integrating your IT infrastructure into a RevITup Business Care Solution, your organization can focus on key business objectives rather than focusing valuable resources on IT.



RevITup[™] Business Care - Worry-free IT

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IT Cost Savings with Managed Services

Not only are we saving an estimated **24%** with managed services, but our internal IT staff also now has time to do custom programming that **improves services** for our members.

VP of IT, Independent Insurance Agents Association of Florida

Managed services **cost far less** than doing IT in-house. We save **60%** in annual IT costs – and that's direct cost savings only! To do IT in-house at the same expenditure level (as managed services), I would have two really stressed overworked staff, aged equipment, and a lot of issues. **CFO and VP of Administration**, Tampa Bay-area organization

With The Launch Pad managing the core infrastructure, we've experienced **reliable**, **secure IT operations** -- enabling us to focus on our core mission. I estimate our annual savings on IT infrastructure and support is in excess of **\$120.000**.

CFO, 68-employee Florida-based manufacturing company

Managed IT services have given us **sizable savings**, because we accomplished our goals without greatly increasing our budgets, both capital and expense. Management is now in the enviable position of leaving the firm's technology to the **experts**.

Managing Partner., 32 employee law firm Sarasota area

My goal in using managed services was for **improved IT quality** and service – not for cost savings. It's still early in The Launch Pad relationship, but IT service is much better now and I estimate that we are **saving \$39,000** on IT costs annually – versus doing it all in-house. **CIO**, 22-employee nonprofit organization



How much can you **save**? Get a free IT cost analysis and find out.

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